Abstract—The lot sizing policy is pivotal to batch manufacturing, especially in uncertain production planning environments. Although progress has been made in this field for some operational local objectives, the optimised results are often rendered unrealistic because few studies have considered the overall business goal and the economic environment where businesses operate. This research aims to examine a stochastic lot sizing production planning optimisation model for make-to-order (MTO) manufacturing with a focus on the overall business goal—the maximisation of shareholder wealth. In addition to the wealth-based optimisation objective, the effect of the economic environment is also incorporated into this model. Numerical experiments validate the significance of considering such economic and financial constraints and objectives, especially for firms with relatively high setup costs or being sensitive to lead times. The proposed production planning model can pretty well assist the management in gaining insight into potential challenges and opportunities pertinent to the shareholder wealth enhancement.

Index Terms—CFROI, lot sizing, shareholder wealth, stochastic processes, make to order

I. INTRODUCTION

UNREASONABLE provision of quality products at the lowest prices possible has become the utmost competitive edge being pursued by virtually all businesses. Firms endeavour to speed up their manufacturing and delivery of goods or provision of services to customers. It was, however, estimated that only less than 15% of manufacturing time is spent on actual job processing, whereas over 85% is wasted in work-in-process (WIP) and queuing delays [1]. This warrants an imminent need, and indeed leaves huge room, for shortening manufacturing times, just as suggested by a series of manufacturing philosophies, like just-in-time (JIT), time-based competition, and concurrent engineering.

In spite of the widespread applications of work flow time optimisations in real-world operations management [2, 3], the optimised results are often unrealistic and difficult to realize in a manufacturing firm because its economic factors and financial position have not been considered. Many researchers seek to solve this problem by choosing to take account of certain economic objectives instead of these operational ones. Most of them are targeted mainly at optimising some accounting cost or profits. [4], for example, developed a cost minimisation model with several relevant costs taken into account. Ref.[5] chose to maximise accounting profits in a multi-product capacity-constrained lot sizing environment. Either minimisation of costs or maximisation of profits, in general, may not necessarily be able to reflect the full interest of equity holders, especially in some adverse economic situations, such as unexpected inflations and recessions in a business cycle. In fact, it is the shareholder wealth maximisation that have currently become the top priority of most manufacturing enterprises [6-8].

Therefore, it can be seen that most current production optimisation models either overlook a firm’s economic conditions and financial position, or optimise some local objective functions without considering the overall business goal of maximising its shareholders’ long-term sustainable interests. Moreover, some key macroeconomic factors, such as impacts of inflations and business cycle on optimisation, have not been taken into account.

This paper addresses these problems by setting up a queuing network for the concerned stochastic MTO production planning problem with the lot sizing policy. We propose an approach for maximising the long-term full interests of equity holders—the shareholder wealth. This approach is characterised in the following aspects.

A. Uncertain MTO Production Planning

We focus mainly on single-item stochastic MTO manufacturing because of its widespread application and acceptance in both the academia and industry. Ref.[9], for instance, established an M/M/1 queuing model with the lot sizing policy taken into account, and then validated that the lot sizing policy was a crucial determinant of the queuing delay for closed job shops. Ref.[10] formulated two queuing problems for the design of new systems. Not only was the lot sizing policy involved in these two models, but the capacity planning issue was also examined with care.

However, most of these existing studies all the while assume that the interarrival of orders follows an independent Poisson process and that the processing procedure is exponentially distributed. This is, to a significant extent, not true and sometimes even misleading for a great myriad of real manufacturing systems. Ref.[11] argued that these factitious assumptions were extremely restrictive and unrealistic, while ref.[12] suggested an Erlang process, instead of the Poisson process, in the case of a small number of independent demand sources.

As such, we formulate an uncertain production planning scenario as a stochastic lot sizing queuing network, and characterize all random variables involved by their own statistical merits without any unrealistic assumptions on them,
so as to improve the generality as well as exactness of the proposed manufacturing optimisation approach.

B. Wealth-Oriented Optimisation Perspective

We have previously mentioned maximisation of the shareholder wealth to sustain a steady cash flow has become the top priority of most businesses [6, 8, 13-16]. Indeed, shareholder wealth maximisation has recently been entrenched as the overall principle of corporate governance on a global scale [17]. The most recent depression in the global economy has further highlighted the economic benefits of shareholder wealth maximisation.

However, most current optimisation objectives tend to focus mainly on short-term local optimisation, such as time minimisation, accounting cost minimisation, and accounting profit maximisation. They may not necessarily be beneficial to the overall business goal of maximising the shareholder wealth, because some key determinants, such as macroeconomic factors and cash flow management, are often overlooked.

We therefore address this problem by optimising the long-term sustainable interests of shareholders, well-known as the shareholder wealth, represented by the financial metric—Cash Flow Return on Investment (CFROI), due to its superior characteristics to other peer measures, such as Net Present Value (NPV), Return on Investment (ROI), and Economic Value Added (EVA).

NPV is one of the key financial ratios for valuation of capital budgeting projects. It is widely used to evaluate the priorities of projects across businesses. NPV is mostly based on book values, emphasizing more on accounting profits than on cash flows, even by excluding the cost of capital in its discount rate [18]. These shortcomings, to a great extent, limit its uses for measuring the shareholder wealth.

ROI was developed by DuPont Power Company in early 1900s to help manage vertically integrated enterprises with the intent to evaluate a firm’s performance by comparing its operating income to its invested capital. Ref.[19] stated that the primary limitation of ROI was that it could readily bring about the principal-agent problem. To put it simply, management tends to make decisions based on their own interests instead of on the best interests of their shareholders.

In contrast, EVA takes into account the total cost of capitals, and it is not constrained by Generally Accepted Accounting Principles (GAAP) [13]. Ref. [20] mentioned four application limitations of EVA, including size differences, financial orientation, short-term orientation, and results orientation. Ref.[21] argued that inflation could distort EVA and it could not be used under the inflationary condition to evaluate the shareholder wealth; an adjusted EVA was suggested for inflationary circumstances. Some researchers even found little relationship between EVA and the shareholder wealth [20, 22].

Inadequacies of these financial measures in gauging shareholder wealth sparks renewed interest to explore the real drivers of shareholder wealth in order to better incentivize corporate performance and deploy scarce resources more effectively. CFROI is bought to the fore in this context [23], which is defined as the sustainable cash flow a firm generates in a given year as a percentage of the outlay invested in its assets [24].

Instead of being a measure of economic profit, CFROI calculates the Internal Rate of Return (IRR) in terms of real purchasing power of capital, so as to provide a consistent basis for evaluation of a firm’s performance, regardless of its size [25].

More importantly, CFROI eliminates the adverse distorting effects of both inflationary and deflationary conditions on a firm’s performance. Thus, CFROI makes corporate executives think more like shareholders, for it concentrates their attentions on the actual wealth creation of a firm.

Compared with these traditional accounting measures for shareholder wealth, CFROI concerns more about the actual cash flows and would be less likely fooled by the accounting manipulation. The difference between CFROI and the capital cost of a firm reflects its potential ability to create shareholder wealth. Put it simply, the more positive the spread, the higher the potential.

Considering the advantages of CFROI over these commonly used wealth-based financial measures, we choose it as the financial performance gauge to measure the shareholder wealth.

C. Commodity Pricing Based on Economic Theory

Another critical issue is how to price the finished products. Ref. [26] stated that an appropriate price premium was allowed for a relatively short delivery time. More and more industry practices suggest that customers are willing to pay a price premium for relatively shorter delivery times than the industrial average [27-29]; and conversely for products with longer delivery times, customers are inclined to pay less or would simply go for substitutes.

Thus, it can be seen that there exists a close connection between commodity pricing and manufacturing times. In addition to these academic grounds, in our research, macroeconomic theory is also used to mathematically formulate the specific impacts of manufacturing times on prices of finished products.

To summarize, this paper focuses on lot sizing optimisation for stochastic MTO manufacturing, with an aim to maximise the long-term sustainable interests of shareholders, measured by CFROI. The uncertain manufacturing environment is formulated as a stochastic single-item lot sizing queuing network without any impractical assumptions on the relevant random variables.
II. MODEL FORMULATION

A. Production Problem Description

Fig. 1 shows the work flow of the proposed uncertain MTO manufacturing environment. It illustrates one type of product being processed at a single machine station. Individual customer orders arrive at the gathering stage one by one, where once \( Q \) units of orders gather together, these batches of orders leave this stage and go into the setup stage for further work. Afterwards, these partially completed orders are moved to the processing stage to undergo further processing service on an individual basis to be converted into finished goods for immediate delivery to customers, without having to wait until the whole batch is completed.

\[
\mu = \lambda + \mu \tau + \mu \tau \mu
\]

where the manufacturer produces a \( \theta \), and demand sets up at point \( D \). Then, a new balance between supply and demand firstly establishes a demand and supply firstly establishes a demand curve.

We use the term “stochastic” or “uncertain” to denote that the interarrival time of individual orders, the setup time, and the processing time are all random variables, that is, they cannot be predicted with certainty. As stated in the previous section, in order to improve the generality and exactness of the proposed model, we make no theoretical assumptions on all random variables involved. Instead, each random event is characterized by its own statistic merits, composed of its expected value (or rate) and standard deviation. This treatment can help overcome the adverse impingements of impractical assumptions on optimisation solutions.

All stages involved in the afore-mentioned manufacturing environment are assumed to be mutually independent. In the event of competition for capacitated resources, orders are served in accordance with the first-come-first-served queuing principle. Without loss of generality, we further assume that each individual order contains only one product item, and that the manufacturer is a price taker in either the perfect or monopolistic competition environment.

The proposed model incorporates some real industrial practices. In manufacturing of specialised bicycles, for example, orders for bicycles arrive on an individual basis and are gathered by the sales department, and then some operations, such as electroplating, are conducted on a batch basis. Subsequently, a setup procedure is triggered contingent on the type of bicycle to be produced. Finally, components are assembled into finished bicycles one by one for delivery to customers. Another typical example is in the heat treatment industry, where steel alloy components arrive individually at furnaces for heat treatment. As soon as a given number of steel alloy components are batched, they are sandblasted on a single machine station before delivery.

\[
\mu = \lambda + \mu \tau + \mu \tau \mu
\]

of the critical mainstreams in operation management. Based on Fig. 1, in our research, lead time is defined as the time that elapses after an order arrives and before being delivered, as follows:

\[
E(W) = E(W_0) + E(W_1) + E(W_2) + E(W_3) + E(W_4)
\]

with all involved parameters defined in Table I.

According to the pioneering research works \([30, 31]\), we have

\[
E(W_0) = (Q - 1)/2\lambda
\]

and, with a traffic intensity \( \rho_0 = \lambda (\mu + Q)/(\mu Q) \)

\[
E(W_0) = \frac{\rho_0}{\lambda}(1 + \rho_0) \exp(\rho_0(1 + \rho_0))
\]

\[
E(W_0) = \frac{\rho_0}{\lambda}(1 + \rho_0 - \rho_0^2) \exp(\rho_0(1 + \rho_0))
\]

\[
E(W_0) = \frac{\rho_0}{\lambda}(1 + \rho_0 - \rho_0^2) \exp(\rho_0(1 + \rho_0))
\]

\[
E(W_0) = \frac{\rho_0}{\lambda}(1 + \rho_0 - \rho_0^2)
\]

In the gathering stage, orders enter for being gathered in batches without queuing. Once placed, they can immediately go into this stage without any delay, thus,

\[
E(W_0) = 0
\]

In addition, based on the probability theory, we can readily figure out:

\[
E(W) = E(T) = \tau
\]

\[
E(W_0) = \frac{1}{\mu}
\]

Thus, the expected queuing time for processing all customer orders should be:

\[
E(W_0) = E(W_0) = E(W_0) + E(W_1) + E(W_2) + E(W_3) + E(W_4)
\]

Hence, Eq. (1) can be rewritten as follows:

\[
E(W) = \frac{Q - 1}{2\lambda} + \frac{1}{\lambda}(1 + \rho_0(1 + \rho_0) - \rho_0^2) \exp(\rho_0(1 + \rho_0))
\]

C. Commodity Pricing

As mentioned previously, scholars have suggested a negative relationship between commodity prices and lead times. Here we further illustrate this point from the perspective of the macroeconomic theory.

As illustrated in Fig. 2, the supply and the demand firstly balance at point \( A \), where the manufacturer produces a quantity \( Q_1 \) of products and sells them at the price \( P_1 \). The decreasing lead time produces an increased market demand for the products, and therefore the demand curve shifts upward from \( D_1 \) to \( D_2 \). Then, a new balance between supply and demand sets up at point \( B \). If there is no constraint on capacity, the manufacturer would choose to produce \( Q_2 \) and
sells them at the sales prices of $\bar{r}$ to take all potential profits. Subject to the capacity constraint, however, it has no extra capability to produce more products than $\bar{Q}$. Consequently, it can only make use of this competitive advantage by asking for a price, as high as possible. Eventually, the real new balance builds at point $c$, rather than $B$. Thus, a decrease in lead time directly gives rise to a corresponding linear increase in sales price, and vice versa.

\begin{align*}
L_t &= \text{expected lead time;} \\
r_t &= \text{tax rate in the } t^{th} \text{ period;}
\end{align*}

Based on the above supply-demand curve analysis and suggestions from pioneering studies [26, 27, 29], we derive a negatively linear relationship between sales prices and the lead time. Conversely, when the lead time becomes longer, for example, due to the machine aging or inefficient management, the manufacturer has to cut down its sales price in order to sell out all of its products to alleviate the adverse impingements arising from lengthening in lead times, as illustrated by the point $E$ in Fig. 3. That is, an increase in lead time causes a linear decrease in sales price.

\begin{align*}
p &= -\kappa (E(W) - E(W)_{\text{ave}}) + p_{\text{ave}} \quad (\text{Floor} \leq p \leq \text{Cap})
\end{align*}

The parameter $\kappa$ indicates the level of customer sensitivity to the delivery, and hence the lead time spread, of a product. A large $\kappa$ means that customers are knowledgeable of the market information and have a strong desire to acquire the product soon. It is difficult to determine $\kappa$ theoretically for a firm because of various complicated factors. Nevertheless, it can be heuristically set between the range of 0 and 100.

![Fig. 2 Supply-demand curve analysis for commodity pricing](image1)

![Fig. 3 Supply-demand curve analysis for longer lead times](image2)

**TABLE I NOTATIONS AND DEFINITIONS**

<table>
<thead>
<tr>
<th>Notation</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>$Q$</td>
<td>Lot size for customer orders;</td>
</tr>
<tr>
<td>$W$</td>
<td>Total lead time;</td>
</tr>
<tr>
<td>$\text{CFROI}$</td>
<td>Shareholder wealth, the optimisation objective;</td>
</tr>
<tr>
<td>$\lambda$</td>
<td>Interrailival rate of individual customer orders;</td>
</tr>
<tr>
<td>$\tau$</td>
<td>Average setup time for all batches of orders;</td>
</tr>
<tr>
<td>$\mu$</td>
<td>Processing rate of individual customer orders;</td>
</tr>
<tr>
<td>$s_{\lambda}$</td>
<td>Variance of interarrival time of individual customer orders;</td>
</tr>
<tr>
<td>$c_{\lambda}$</td>
<td>SCV of interarrival time of individual customer orders;</td>
</tr>
<tr>
<td>$s_{\mu}$</td>
<td>Variance of processing time of individual customer orders;</td>
</tr>
<tr>
<td>$c_{\mu}$</td>
<td>SCV of processing time of individual customer orders;</td>
</tr>
<tr>
<td>$s_{\tau}$</td>
<td>Variance of setup time of batches of orders;</td>
</tr>
<tr>
<td>$c_{\tau}$</td>
<td>SCV of setup time of batches of orders;</td>
</tr>
<tr>
<td>$p_{\text{ave}}$</td>
<td>Industrial average selling price per product;</td>
</tr>
<tr>
<td>$E(W)_{\text{ave}}$</td>
<td>Expected industrial average lead time;</td>
</tr>
<tr>
<td>$\kappa$</td>
<td>Customer sensitivity to product delivery;</td>
</tr>
<tr>
<td>$TA$</td>
<td>Amount of total assets;</td>
</tr>
<tr>
<td>$NA$</td>
<td>Amount of non-depreciating assets.</td>
</tr>
<tr>
<td>$L$</td>
<td>Planning time horizon.</td>
</tr>
<tr>
<td>$r_t$</td>
<td>Tax rate in the $t^{th}$ period;</td>
</tr>
<tr>
<td>$cW$</td>
<td>Unit material cost in the $t^{th}$ period;</td>
</tr>
<tr>
<td>$T$</td>
<td>Unit inventory cost in the $t^{th}$ period;</td>
</tr>
<tr>
<td>$cW$</td>
<td>Unit selling cost in the $t^{th}$ period;</td>
</tr>
<tr>
<td>$s_t$</td>
<td>Unit other variable cost in the $t^{th}$ period;</td>
</tr>
</tbody>
</table>

**Intermediate Variables**

| $W_g$ | Queuing time for gathering; |
| $W_g$ | Gathering time; |
| $W_q$ | Queuing time for setup; |
| $W_s$ | Setup time; |
| $W_p$ | Queuing time for processing; |
| $W_p$ | Processing time; |
| $\rho$ | Traffic intensity; |
| $\lambda_{ba}$ | Batch interarrival rate, $\lambda_{ba} = \lambda/Q$; |
| $\rho_{ba}$ | Batch traffic intensity; |
| $c_{ba}$ | SCV of batch interarrival random variable $c_{ba} = c_{\lambda}/Q$; |
| $c_{ba}$ | SCV of batch service time $c_{ba} = (s_{\lambda}^2 + Qc_{\lambda}^2)/(\tau + Q/\mu)^2$; |
| $Y_{ba}$ | Interrailival random variable of customer orders; |
| $Y_{ba}$ | Interrailival random variable of the $ba^{th}$ customer order; |
| $X$ | Processing random variable of individual customer orders; |
| $X_{ba}$ | Processing random variable of the $ba^{th}$ individual customer order; |
| $T_{setup}$ | Setup time random variable; |
| $\text{Floor}$ | Minimal selling price of product; |
| $\text{Cap}$ | Minimal selling price of product; |
| $R_t$ | Sales revenue in the $t^{th}$ period; |
| $TFC_t$ | Total fixed cost in the $t^{th}$ period; |
| $FDC_t$ | Depreciation in the $t^{th}$ period; |
| $FOC_t$ | Other fixed costs other than depreciation in the $t^{th}$ period; |
| $CF_t$ | Estimated cash flow in the $t^{th}$ period; |
| $OI_t$ | Operating profit; |
| $NI_t$ | Net income in the $t^{th}$ period; |

<table>
<thead>
<tr>
<th>Functions</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>$E()$</td>
<td>Expected value function;</td>
</tr>
</tbody>
</table>
D. Shareholder Wealth Derivation

Firstly, the operating income can be estimated as the revenue minus the total cost of goods sold (COGS), as in

\[
OI = \frac{p}{P} - \frac{DA}{L} - FOC - \omega \frac{1}{P} - s \frac{1}{Q} - E(W) \frac{1}{P} \delta
\]

(12)

where \( \frac{p}{P} \) represents sales revenue, and \( \frac{DA}{L} \) denotes the depreciation expense when using the straight-line depreciation method; \( \frac{1}{P} \), \( \frac{1}{Q} \), and \( E(W) \frac{1}{P} \delta \) respectively mean the total purchasing cost, setup cost, and inventory cost.

Thus,

\[
TVC = \omega \frac{1}{P} + s \frac{1}{Q} + E(W) \frac{1}{P} \delta + \frac{1}{P} + OI \times r + \epsilon \frac{1}{P}
\]

(13)

Finally, the period cash flow can be estimated as the net income plus noncash expenses [32], as in:

\[
CF = R - TVC - TFC + \frac{DA}{L}
\]

(14)

Subsequently, we have to relate these parameters for maximising the shareholder wealth in terms of CFROI. As stated previously, CFROI is a real, cross-sectional internal IRR calculated at a time point from aggregate data for a firm. It is one of economic performance metrics, focusing on the real rate of return earned on the entire assets. The basic valuation of CFROI is based on DCF. So the conception of IRR and DCF can be applied to calculate the CFROI [32], as follows:

\[
TA = \sum_{t=1}^{T} \frac{CF}{(1 + CFROI)^t} + \frac{NA}{(1 + CFROI)^T}
\]

(15)

with the following constraint conditions

\[
\begin{align*}
O &\geq 1 \\
\rho &< 100\% \\
F &\leq \rho \leq C
\end{align*}
\]

(16)

III. NUMERICAL EXPERIMENTS

Three numerical experiments are performed to validate our proposed model. The first one compares the shareholder wealth maximisation model to the traditional operation optimisation. The second one explores the impacts of the unrealistic statistical distributions on shareholder wealth. In the last one, we test the hedging capability of our model to provide insights into how possible and at what level these risks affect the long-term sustainable interests of investors, especially equity holders.

A. Comparison of Optimisation Objectives

In order to better examine the difference between operational and financial optimisations, we firstly determine the optimal lot size that can minimise the total lead time, with expected times of each manufacturing step shown in Table II.

It can be seen that the expected collecting time increases by about 39.13%, from 11.500 minutes to 16.000 minutes, while the expected queuing time for the setup service drops drastically by 99.12%, from 1.466 minutes to 0.013 minutes. To a great extent, the decrease of time spent in the setup service offsets the time increase in the gathering service and processing delay. In comparison with the lead time optimisation, the total lead time increases only slightly under the financial optimisation when the fixed lot size changes from 24 to 33.

B. Shareholder Wealth under Theoretical Assumptions

Here we consider a theoretical case to validate the extensibility of our proposed model. Several theoretical assumptions will be made. Interarrival of orders follows a...
Poisson process, while the processing time is exponentially distributed. We also assume that the setup time is completely deterministic, such that \( \lambda = \frac{1}{Q} \) and \( \mu = \frac{1}{Q(\mu + Q)} \).

Hence, Eq.(10) can be reorganized by substituting these new expressions for the older ones, as follows:

\[
E(W) = Q^{-1} + E(W_p) + \tau - \frac{Q^{-1}}{2\mu} + \frac{1}{\mu}\nu
\]

where,

\[
E(W_p) = \frac{\lambda}{2\mu}[\nu - (\mu + Q)]
\times \exp\left[ -\frac{2(\lambda(t - \nu) - \lambda^2(\mu + Q))}{3\nu(\mu + Q) - \lambda(\mu + Q)^2 + Q^2} \right]
\]

Hence, Eq.(10) can be reorganized by substituting these new expressions for the older ones, as follows:

\[
E(W) = \frac{Q^{-1}}{2\lambda} + E(W_p) + \tau - \frac{Q^{-1}}{2\mu} + \frac{1}{\mu}\nu
\]

where,

\[
E(W_p) = \frac{\lambda(\mu + Q)}{2\mu[\nu - (\mu + Q)]}
\times \exp\left[ -\frac{2[\mu(t - \nu) - \lambda^2(\mu + Q)](\mu + Q)}{3\nu(\mu + Q) - \lambda(\mu + Q)^2 + Q^2} \right]
\]

It is worth noting that the shareholder wealth decreases from 48.18% without statistical assumptions on random variables to 47.93% under the theoretical assumptions. This further demonstrates that incorrect distributions assumptions are always unrealistic and misleading.

**TABLE III EXPECTED TIMES FOR EACH MANUFACTURING STEP UNDER THE THEORETICAL ASSUMPTIONS (MINS)**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Gathering Queuing</td>
<td>0.000</td>
<td>0.000</td>
</tr>
<tr>
<td>Gathering</td>
<td>12.000</td>
<td>16.500</td>
</tr>
<tr>
<td>Setup Queuing</td>
<td>1.438</td>
<td>0.041</td>
</tr>
<tr>
<td>Setup</td>
<td>10.000</td>
<td>10.000</td>
</tr>
<tr>
<td>Processing Queuing</td>
<td>6.000</td>
<td>8.250</td>
</tr>
<tr>
<td>Processing</td>
<td>0.500</td>
<td>0.500</td>
</tr>
</tbody>
</table>

**C. Sensitivity Analysis**

Finally, we take a closer look at how sensitive the shareholder wealth is to two key parameters \( \kappa \) and \( s_i \).

We firstly examine the effects of customer sensitivity levels to lead time, \( \kappa \), on the shareholder wealth. Table IV lists the optimal CFROI values and corresponding lead times as \( \kappa \) decreases from 100 to 0. The lower its value, the more indifferent the customers are to the changes in lot sizes and lead times. Fig. 8 shows the curves of the lead time and the CFROI metric for a various range of \( \kappa \) values. The figure illustrates that different values have no effects on the curve shape of the lead time, but it distorts the curve shape of the shareholder wealth.

Table IV and Fig. 8 have two important implications. The first is that the optimisation results under both the operational and financial cases are much closer when the \( \kappa \) value is large enough. Second, the proposed model has almost the same optimisation result regardless of the \( \kappa \) value when it is small enough.

The second implication can be directly reflected in (11). When the \( \kappa \) value is small enough, \( -\kappa(E(W) - E(W_{opt})) \) is nearly zero and can be ignored. In other words, the selling price approximately equals \( p_{ext} \). Thus, in this case, the changes of \( \kappa \) almost have no effect on the shareholder wealth, as illustrated in Table IV and Fig. 8.

**TABLE IV EFFECTS OF CUSTOMER SENSITIVITY TO LEAD TIME ON SHAREHOLDER WEALTH**

<table>
<thead>
<tr>
<th>( \kappa )</th>
<th>Lot Size</th>
<th>CFROI</th>
<th>Lead Time (mins)</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>25</td>
<td>360.46%</td>
<td>29.938</td>
</tr>
<tr>
<td>10</td>
<td>28</td>
<td>73.60%</td>
<td>31.148</td>
</tr>
<tr>
<td>1</td>
<td>32</td>
<td>49.91%</td>
<td>33.835</td>
</tr>
<tr>
<td>0.1</td>
<td>33</td>
<td>48.11%</td>
<td>34.559</td>
</tr>
<tr>
<td>0</td>
<td>33</td>
<td>47.91%</td>
<td>34.559</td>
</tr>
</tbody>
</table>

(Advance online publication: 27 May 2014)
A limitation of the proposed model is that it focuses only on a single-item, single-machine stochastic lot-sizing scenario. It would therefore be worthwhile to extend it for dealing with relatively more complicated manufacturing environments. Moreover, further research work would be needed to examine the relationship between the lead time spread and the selling prices.

Another concern is how the setup cost can affect the shareholder wealth. Table V lists the optimal fixed lot sizes, the corresponding CFROI values and lead times for a various series of setup costs. This table shows that when setup costs are low enough, the financial optimisation results in the similar optimal lot sizes to the operational model. For example, when \( s_1 = 10 \), the optimal fixed lot size in the first numerical experiment is 24, while the resulting optimal lot size is 25 under the financial optimisation. However, as soon as the setup cost increases to a certain degree, its impact on the shareholder wealth becomes more substantial.

### Table V Effects of Setup Cost on Shareholder Wealth

<table>
<thead>
<tr>
<th>( s_i )</th>
<th>Lot Size</th>
<th>CFROI</th>
<th>Lead Time (mins)</th>
</tr>
</thead>
<tbody>
<tr>
<td>10</td>
<td>25</td>
<td>189.25%</td>
<td>29.938</td>
</tr>
<tr>
<td>100</td>
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### IV. Conclusion

This paper attempts to address the infeasibility issues in traditional manufacturing optimisation based on operational objectives. It proposes a stochastic lot-sizing optimisation model for make-to-order manufacturing to maximise a financial objective. The proposed model incorporates financial and economic parameters relevant for a firm’s business goal of maximising the shareholder wealth, measured by CFROI. It assumes individual arrivals and departures and general distribution of random variables. This treatment enables the proposed model to deal with relatively more realistic demand patterns, and enhances its generality and extensibility.

Numerical experiments show that when the setup costs are low and the customer sensitivity to lead time is high, there is no significant difference between operational optimisation and financial optimisation. However, if the setup costs are high or the customer sensitivity to lead time is low, the optimal lot size for operational optimisation is generally much smaller than for maximisation of the shareholder wealth. This validates that traditional operational optimisation is not necessarily in line with the overall business goal of a firm, and thus highlights the importance of considering financial and economic parameters for optimising manufacturing decisions.

A limitation of the proposed model is that it focuses only on a single-item, single-machine stochastic lot-sizing scenario. It would therefore be worthwhile to extend it for dealing with relatively more complicated manufacturing environments. Moreover, further research work would be needed to examine the relationship between the lead time spread and the selling prices.

### References


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